



END OF LIFE NOTICE

September 9th, 2021

Dear Customer,

EOL NOTICE: TruVision Monitors

Carrier Fire & Security is committed to providing only the highest quality products and services to our customers.

In order to conduct its business and to fulfil its promise of innovation, Carrier Fire & Security B.V. reserves the right, without any liability to its customers, to modify specifications or product design, to discontinue or limit the manufacture or distribution of certain products and to add new and additional products to its range.

Indeed, obsolescence of existing products is an inevitable by product of our relentless commitment to product innovation.

As your business partner, we of course aim to ensure as much as reasonably possible that the discontinuation of our products does not negatively affect your business.

With this letter, we wish to formally give you notice of the obsolescence of the following TruVision monitors:

TVM-2002	TRUVISION 20" LED, VGA, HDMI, BNC, Audio Speaker, Stereo Audio In, FULL HD, 1920X1080
TVM-2202	TRUVISION 22" LED, VGA, HDMI, BNC, Audio Speaker, Stereo Audio In, FULL HD, 1920X1080
TVM-2212	TRUVISION 22" LED, VGA, HDMI, Audio Speaker, Stereo Audio In, FULL HD, 1920X1080
TVM-2402	TRUVISION 24" LED, VGA, HDMI, BNC, Audio Speaker, Stereo Audio In, FULL HD, 1920X1080
TVM-2702	TruVision 27" LED, VGA, S-VIDEO, DVI, HDMI, BNC, Audio, Full HD, 1920x1080

Carrier Fire & Security B.V.

Kelvinstraat 7 - 6003 DH Weert - The Netherlands - Tel.: +31 495 583 000

Ch.o.C Roermond 13.033009 - VAT no.: NL801757447B01

Deutsche Bank - Amsterdam, EUR Account - IBAN: NL59DEUT0265169100 - BIC: DEUTNL2A

TVM-3202	TRUVISION 27" LED, VGA, HDMI, BNC, Audio Speaker, Stereo Audio In, FULL HD, 1920X1080
TVM-4002	TRUVISION 32" LED, VGA, HDMI, BNC, Audio Speaker, Stereo Audio In, FULL HD, 1920X1080

Please note the following dates:

End of life	02/10/2021
Last Time Buy	While stocks last
Warranty term	3 years
End of Technical Support*	02/10/2024 (3 years)

(*) Subject to applicable warranty conditions, following EOL, technical support sales will be limited to responding within reason to questions you may have with regard to the product and its functioning, excluding product training, updates, modification or repair actions (except as per applicable RMA) or any other technical support unless explicitly stated otherwise.

This notice is sent to you for your information only. It does not contain any negative acknowledgement on the part of Carrier Fire & Security or any of its affiliate companies. To the extent required, all rights are reserved.

Please do not hesitate to contact your sales representative for any clarifications you might need. Alternatively, please visit <https://firesecurityproducts.com> for further contact details.

Roy Hastings
Product Manager Commercial Video