



# TECH FACTS BULLETIN

TECHNICAL SUPPORT

P/N 20003

## UltraSync: SMS Configuration

### Purpose

This Technical Facts Bulletin provides instructions on configuring ZeroWire, xGen, and xGenConnect panels to support SMS event notification for certain groups of events. This flexibility allows non-urgency events to be sent as push notifications through the Apple and Android services while selected events can be delivered using SMS services through the mobile network.

### Overview

The following are the configuration steps for setting up a selection of events to be delivered using SMS.

#### On the Mobile App

1. Enable the Push notification.
2. Enable the SMS push notification and configure a Mobile Number to receive the SMS messages. For example, 003299XXXXXXXXXsms\_u256.

#### On the Panel

1. Login into the Panel as installer.
2. Create a custom event list:  
Go to Advanced > Event list > Select an Event and assign specific events (for example, Alarms/Alarm Restores), and Save the list as “SMSEvents”.
3. Configure the custom event list for the SMS notification Channel:  
Go to Advanced > channels > 003299XXXXXXXXXsms\_u256> Select the above “SMSEvents” in the Event list and Save.
4. Generate the various events at the Panel, for example, Alarms, Arm/Disarm, etc.
5. The Push notifications should be sent for all events to the Mobile App.
6. SMS notifications are only for specific “SMSEvents” (Alarms/Alarm Restores).

## List of Events that can be selected for SMS event delivery

1. Alarms
2. Alarm Restores
3. Arm/Disarm
4. Bypass/Restore
5. Zone Trouble/Restore
6. Zone Tamper/Restore
7. Zone Lost
8. Zone Low Battery
9. Cancel Code
10. Recent Arm/Exit Error
11. Tamper
12. Reporting Trouble
13. AC Failure
14. Low Battery
19. Log Full
20. Auto Test
21. Start/End Programming
22. Start and End Remote Download
23. System Troubles
24. Access Events
25. Video Events

## Contacting support

[firesecurityproducts.com](http://firesecurityproducts.com) or [www.aritech.com](http://www.aritech.com)

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