

## UltraSync+ Android Update Release Note

SR7.1  
V2.18.0 (333)  
Edition 01  
30 April 2021

### 1. Bugs Resolved/Closed

The new version of the App supports Android 10 devices. The minimum version is Android 4.1 (Jelly Bean).

The following bugs were fixed in this release:

- CA-1280: Added event selection to allow users to enable SMS notifications for a selected group of events for the ZeroWire panel.
- CA-1470: Added the Cyprus time zone for SMS notifications
- CA-1283: Scene buttons will change colour when pressed to provide visual feedback

### 2. Known issues

The following issues have been found in this release:

- CA-1261: "Error writing Wi-Fi details to panel" is displayed when user provide the WiFi details in hub wizard section.
- CA-1262: Not able to save HUB through Hub setup - specific to Google pixel 3
- CA-1263: UltraSync+ App, sensors page is loading blank sometimes for NXG-8E panels
- CA-1264: App Users page – Partition group shows only 16 groups where panel has 128 groups
- CA-1265: Enabling audio button for camera shows "Connection to camera failed" even though camera is working fine.
- CA-1253: Input validation is missing in user creation page for ionic webpages
- CI-1468: Ultrasync+ App > 2.17.1: Build 0424 - iOS Ultrasync+ App Update erased previously configured sites after update to the latest App version. This issue is not reproducible.
- CI-1471: UltraSync+ App v2.17.1 only shows up to 16 partition groups when adding Users. This issue is related to the backend and not the mobile App.
- CI-1478: Pressing "Back" button in Advanced menu leads to selecting the drop-down menu. This is a cosmetic issue only.

## UltraSync+ iOS Update Release Note

SR7.1  
V2.18.0 (426)  
Edition 01  
30 April 2021

### 1. Bugs Resolved/Closed

The new version of the App requires the device to have minimum iOS 12 or later installed. The following bugs were fixed in this release:

- CI-1469: Added support for iOS 14
- CA-1280: Added event selection to allow users to enable SMS notifications for a selected group of events for the ZeroWire panel.
- CA-1470: Added the Cyprus time zone for SMS notifications
- CA-1283: Scene buttons will change colour when pressed to provide visual feedback
- USSEU-21: French accents characters were not displayed in v2.17.1 of the App.

### 2. Known issues

The following issues have been found in this release:

- CI-1468: Ultrasync+ App > 2.17.1: Build 0424 - iOS Ultrasync+ App Update erased previously configured sites after update to the latest App version. This issue is not reproducible.
- CI-1471: UltraSync+ App v2.17.1 only shows up to 16 partition groups when adding Users. This issue is related to the backend and not the mobile App.
- CI-1446: "Cannot enable touch ID" is shown twice if enabled touch ID for non-Touch ID device (specific to IOS 12 IPAD-AIR)
- CI-1478: Pressing "Back" button in Advanced menu leads to selecting the drop-down menu. This is a cosmetic issue only. CI-1446 "Cannot enable touch ID" is prompting twice if enabled touch ID for non-Touch ID device (specific to IOS 12 IPAD-AIR)
- CI-1448: Honeywell Thermostat - Unable to change mode and temperature setpoints due to error returning from Honeywell API
- CI-1435: Touch ID message is shown when user clicks on notification for tamper/box tamper or burglary alarm when touch ID is disabled
- CI-1398: Back button & other options are not displayed at the end of the video
- CA-1253: Input validation is missing in user creation page for ionic webpages